



### Summer DIGITAL ANALYTICS REPORT June-August 2023

#Similkameen

# **Overview Similkameen Valley**





For Summer 2023 overall website traffic and social media activity is up compared to Summer 2022, indicating a recovery in digital performance.

With the introduction of Google Analytics 4 for 2023 direct performance comparisons will not be available until the 2024 reporting period.

Organic search continues to dominate users of the Similkameen Valley website.

The Similkameen Valley website and social media channels are the main sources for creating awareness and interest in visiting the Similkameen Valley.

Our channels have seen various ups and downs over the past few years with the impacts on travel due to COVID-19, climate events, changes in consumer behaviour and the competitive environment.

facebook





## **KEY HIGHLIGHTS**

Overall digital results are up compared to the same period last year. Similkameen Valley digital marketing performance generally saw negative impacts from COVID-19, the rise of the new variants and ongoing climate events from 2021 and 2022. The wildfires that happened in the summer of 2023 in the Okanagan also had an impact on travel as restrictions were imposed.



During Summer (June-August 2023), <u>SimilkameenValley.com</u> was visited by **20,802 users** (30%), had **25,420 sessions** (+35%) and **40,621 page views** (27%). Users spent an average of **1 minute and 95 seconds per session** (up 58 seconds) and viewed **1.69 pages per session** (stable).



In June-August 2023, the @SimilkameenBC Facebook page gained **118 net likes** (+168.2%), bringing the count to **8,251 followers** (+1.4%). **62 posts** (+9%) were published in the period resulting in **377,260 impressions** (+20.1%) and **19,643 engagements** (+18.6%).



The @SimilkameenBC Instagram account has **2,797 followers** (+4.6%) **88 posts** that were published in the period resulting in **41,173 impressions** (+8.8%) and **3,001 engagements** (-17%).

\*Percentages in brackets (+%) indicated changes from the same period (June-August 2022).



### WEBSITE HIGHLIGHTS

#### **PAGE USE & AUDIENCE PROFILE**

### Most popular web pages were the home page which is consistent, followed by the Getting Here page and food/fruit. Top 10 most popular web pages noted in the page path.

The age group with the most users is the 25-34, followed closely by the 35-44 then 45-54 age groups. The majority are not reporting age.

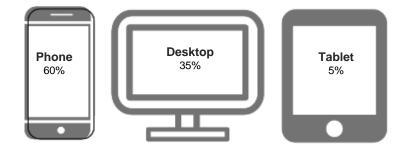
Website users were mostly female, followed by male. The majority are not reporting gender.

The majority of users (60%) use a phone to access the website, followed by desktop (35%) and tablet (5%).

83% of users were from Canada, 10% from the USA.

### Page path

1.	1
2.	/getting-here/
3.	/food/fruit/
4.	/things-to-do/outdoor-activities/camping-rv/
5.	/things-to-do/outdoor-activities/floating/
6.	/places-to-go/parks-trails/cathedral-lakes/
7.	/things-to-do/outdoor-activities/fishing/
8.	/places-to-go/communities/keremeos/
9.	/places-to-go/parks-trails/bromley-rock/
10.	/places-to-go/communities/hedley/



## WEBSITE HIGHLIGHTS

#### **TOP PAGES**

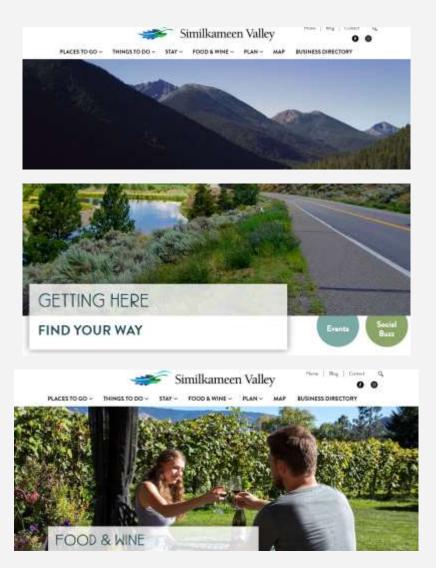
#### June to August 2023

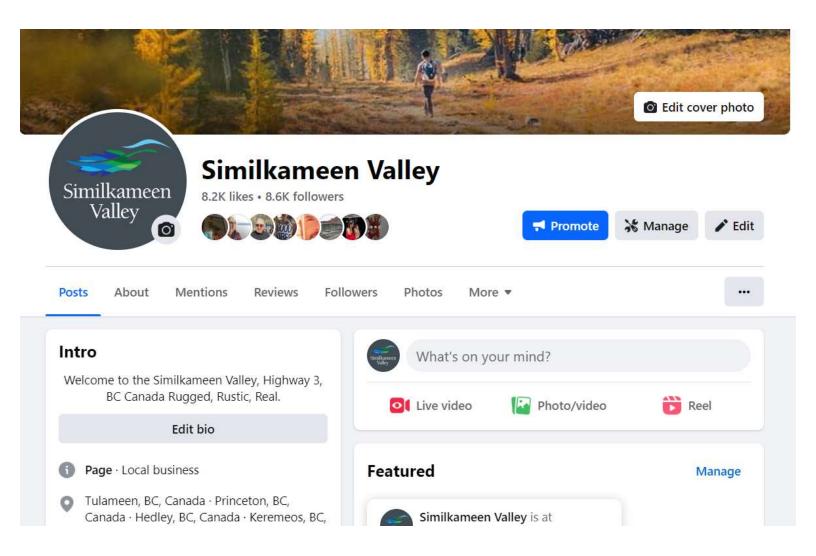
The top landing pages for <u>SimilkameenValley.com</u> in Summer 2023 were the Home Page followed by Getting

Here page. Then the Food and Wine

Page.	-	Page path
	٦.	/
	2.	/getting-here/
	3.	/food/fruit/
	4.	/things-to-do/outdoor-activities/camping-rv/
	5;	/things-to-do/outdoor-activities/floating/
	6.	/places-to-go/parks-trails/cathedral-lakes/
	7:	/things-to-do/outdoor-activities/fishing/
	8.	/places-to-go/communities/keremeos/
	9.	/places-to-go/parks-trails/bromley-rock/
	10	/places-to-go/communities/hedley/
	11.	/directory-listings/listing/mascot-gold-mine-tours/
	12.	/food/wine/
	13.	/food/eateries/
	14,	/places-to-go/parks-trails/manning-park/
	15.	/things-to-do/outdoor-activities/similikameen-river/
	16,	/places-to-go/communities/coalmont-tulameen/
	17.	/places-to-go/communities/princeton/

### **Top Landing Page**







#### TOP POSTS BY ENGAGEMENT



Similkameen Valley
<u>Mon 6/19/2023 7:57 am PDT</u>



Similkameen Valley Fri 8/18/2023 11:20 am PDT



Similkameen Valley Wed 6/7/2023 10:10 am PDT

The Similkameen Valley is a vast land waiting to be discovered. Planning your next adventure? Check out our...

### Home Summer



Total Engagements	760
Reactions	224
Comments	43
Shares	20
Post Link Clicks	113

Are you a wildlife enthusiast? Some of the most fascinating – and rare – birds, reptiles and animals make thei...

### Home Summer



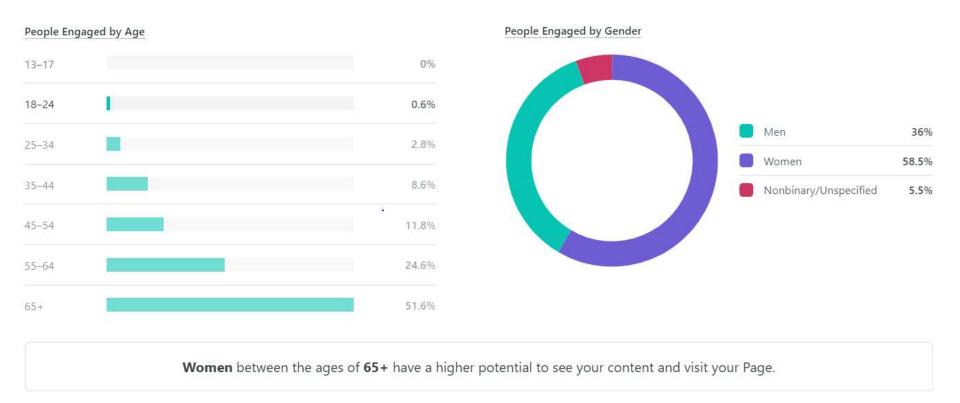
Total Engagements	1,287	
Reactions	412	
Comments	46	
Shares	46	
Post Link Clicks	235	



Total Engagements	865
Reactions	268
Comments	28
Shares	73
Post Link Clicks	

### June to August 2023

#### AUDIENCE DEMOGRAPHICS



The Similkameen's Facebook page has more female followers, with the two largest age demographics being 45-54 and 65+.



People Engaged Top Countries	Daily Average	People Engaged Top Cities	Daily Average
🛃 Canada	137.57	Keremeos, BC, Canada	13
United States	3.57	Penticton, BC, Canada	9.21
Talia Australia	ĩ	Chilliwack, BC, Canada	7.89
Netherlands	0.71	Princeton, BC, Canada	6
Mexico	0.57	Surrey, BC, Canada	5.68

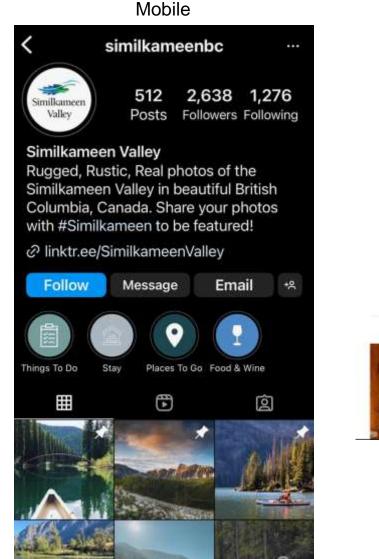
Geographics for this period appear uniform to previous reports, with most fans located in Canada, followed by the United States. The top cities by followers were Keremeos, Penticton and Chilliwack.

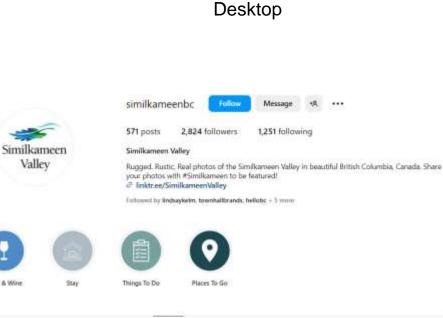


### INSTAGRAM

Food & Wine

#### June to August 2023





# POSTS 10 TAGGED





### INSTAGRAM

### **TOP POSTS BY ENGAGEMENT**

### June to August 2023



BC is now under a Provincial State of Emergency !! People are being asked to cancel non-essential travel to the Central Interior and Southeast of BC, to ...



Total Engagements	207
Likes	191

c	0 s
2	Tue 6/

imilkameenbc /20/2023 7:58 am PDT

Are you a wildlife enthusiast? Some of the most fascinating - and rare - birds, reptiles and animals make their home in the Similkameen Valley, making ...



Total Engagements	187
Likes	168



Sun 6/18/2023 10:09 am PDT

"A little tranquil lake is more significant to my life than any big city in the world." - Munia Khan #Similkameen #ThompsonOkanagan #ExploreBC...



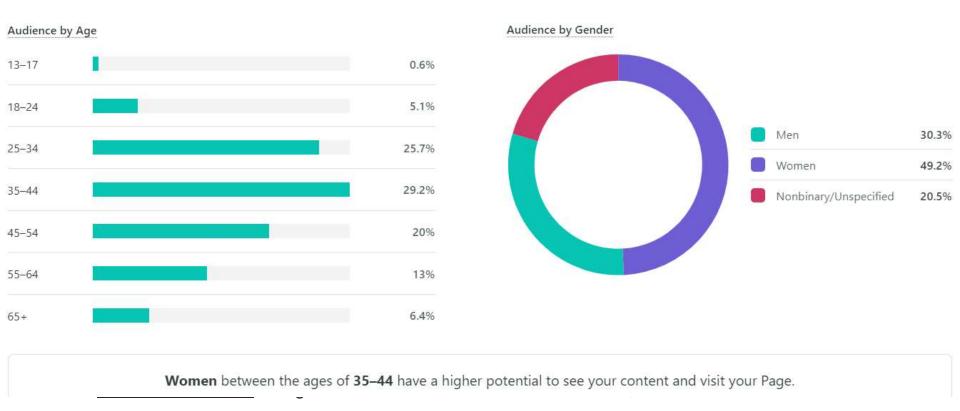
Total Engagements	133
Likes	122



### INSTAGRAM

### AUDIENCE DEMOGRAPHICS

June to August 2023



Facebook audience. Over half of the following falls between the ages of 35-44

Consistent with the platform, the Instagram account has a younger audience demographic than Facebook.



### **INSTAGRAM - DEMOGRAPHICS**

#### **AUDIENCE GEOGRAPHICS**

#### June to August 2023

### Audience Top Countries

٠	Canada	2,436
	United States	84
	United Kingdom	18
	Nigeria	13
	India	12

#### Audience Top Cities

Vancouver, British Columbia	211
Kelowna, British Columbia	161
Oliver, British Columbia	159
Penticton, British Columbia	144
Princeton, British Columbia	118

Geographics are consistent with the previous reports and with Facebook, with most fans located in Canada, followed by the United States. The top cities by followers were Vancouver, Kelowna and Oliver.



### **INSTAGRAM - HASHTAGS**

#### **TOP HASHTAGS**

#### June to August 2023

Most Used Hashtags	
#ExploreBC	33
#Similkameen	33
#ThompsonOkanagan	33
#SV	29
#ExploreSimilkameen	27
#ExploreSimilkameenValley	27
#SimilkameenBC	27
#SimilkameenValley	26
#CanadaNice	25
#cruisethecrowsnest	19

Top Hashtags by Lifetime Engagements	
#ExploreBC	2,512
#Similkameen	2,512
#ThompsonOkanagan	2,512
#SV	2,325
#ExploreSimilkameen	1,983
#ExploreSimilkameenValley	1,983
#SimilkameenBC	1,983
#SimilkameenValley	1,923
#CanadaNice	1,878
#cruisethecrowsnest	1,483



### CONTACT

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